

Duarte Internet Survey

The City of Duarte is conducting a study of internet availability to households and organizations in our area to ensure everyone has the services they need. *If you run a household or organization*, let us know what internet access you have at your location, how it works, and what you need. With your input we can get more

and better options for the future!

If you have high-speed internet access at your home or business, please complete this survey online at *http://www.accessduarte.com/broadband*.

- 1) Are you completing this survey for a household or an organization? Choose one. We need to know the type of location because households and organizations have different services and issues.
 - Household: Location is primarily a residence
- O Organization: Location is a business, government, non-profit, etc.
- 2) What is the address of the location for which you are completing this survey? We need to know your address to identify where broadband is and is not available.

	Street Address						
	Apartment or Suite						
	City, State	Duarte, CA	t	Zip	Code		
ls	this location part of	of a multi-uni	t complex, su	ch as an a _l	partment or office?	O No C) Yes
3)	2	speed connectio f devices.		es, tablets, et	sehold or organizati c. Choose one. if "yes, es:		
4) Why does the household or organization for which you are completing this surplicit broadband? Rank each of the following reasons from 1 (most important) to 7 (least important Access internet elsewhere (work, school, public/free Wi-Fi, etc.) Do not need internet services					mportant) in th		
	Available services are too slow or unreliable Smartphone meets internet access needs						
	Available services are too expensive				er reason not listed he	re:	
	Broadband is I	not available to	o this location				
5)	How many people are in your household or organization and what are their ages? Enter numbers and years of age using whole numbers only.						
	The number of pe		Age of the y	-	Age of t	the oldest:	
6) ((Arts, business, m Office or sales 		or science O	Constructi Productio	or organization? <i>Cl</i> ion, maintenance, or n or transportation r otherwise out of the	natural reso	urces
	What is the highe D Elementary, midd school but did not	lle school, or s	some high O		0	Choose one.	

- O High school graduate or GED
- O Some college but no degree
- Master degree
 Dectorate or professions
- O Doctorate or professional degree

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8) Does anyone in your household or organization regularly do or need the following?

,	•	•	•		•
Please, choose one in each	Once a year	A few times	About once	About once	More than
row.	or less	a year	a month	a week	once a week
Consult a healthcare	0	0	0	0	0
professional	U	Ŭ	Ŭ	U	Ũ
Do online schoolwork or	0	0	0	0	0
training at home	U	Ŭ	U	Ŭ	Ŭ
Do home-based business,	0	0	0	0	0
contract or "gig" work	0	0	0	0	0
Telecommute, work from	0	0	0	0	0
home as an employee	0	0	0	0	0

9) How important or useful is the internet in your household or organization?

Please, choose one in each row.	Extremely or essential	Very but not essential	Helpful but not important	Minimally useful	Of no use
Finding and/or buying products or services	0	0	0	0	0
Generating income or selling things	0	0	0	0	0
Getting information for general purposes	0	0	0	0	0
Getting information for special interests or hobbies	0	0	0	0	0
Learning, making money, or staying healthy	0	0	0	0	0
Staying in touch with family and friends	0	0	0	0	0

10) How much would you be willing to pay per month internet service?

Provide an amount for high- and low-quality service for each option.	High-quality	<pre>/ serviceLow-quality service</pre>
10/1 Mbps - Enough for checking email and searches	\$	\$
25/3 Mbps - Good for surfing the web without lag	\$	\$
100/20 Mbps - Better for gaming and streaming video	\$	\$
300/30 Mbps - Supports multiple interactive video sessions	\$	\$
1000/100 Mbps or 1 Gbps - Super fast broadband	\$	\$

Fold and Seal Here to Return by Mail

Return Address

Place Stamp Here

City of Duarte Attn: Broadband Study